

PRIVACY NOTICE

Dear Ladies and Gentlemen,

Dear Hauliers!

The protection of your personal data is very important to us! We process your personal data exclusively in accordance with the applicable legal provisions, in particular the Austrian Data Protection Act (hereinafter referred to as 'DSG') and the European General Data Protection Regulation (hereinafter referred to as 'GDPR').

This Privacy Notice provides you with details of the most important aspects of data processing in connection with our contractual relationship.

A. Name and contact details of the controller

UnitCargo Speditionsges.m.b.H.

Hietzinger Kai 13/Top 7

A-1130 Vienna,

Tel: +43 1 577 25 03

Mail: data-protection@unitcargo.at

B. General information on data processing

Personal data refers to any information that relates to you as an individual, such as your name, address or email address. We collect, process and store your personal data solely for the purpose of initiating and managing your contractual relationship with us. This happens only:

- when it is necessary to fulfil our contractual or legal obligations in accordance with Art 6 (1) (b) and (c) GDPR or
- when you have given your explicit consent in accordance with Art 6 (1) (a) GDPR.

If we process special categories of personal data (e.g. health data, information about religious beliefs, etc.) under Art 9 GDPR, or data related to criminal offenses under Art 10 GDPR, this happens specifically:

- to conduct our contractual relationship with you, provided you have expressly consented to such processing (Art 9 (2) (a) GDPR), or
- to establish, exercise or defend legal claims (Art 9 (2) (f) GDPR).

Additionally, we may process personal data under Art 6 (1) (f) GDPR when it is necessary to protect our legitimate interests or those of a third party, provided your right to privacy does not outweigh those interests.

We delete your personal data or store it securely and protect it from unauthorised access as soon as the purpose for processing no longer applies, unless legal obligations require us to retain it longer. We also retain your data for as long as legal claims can be established against us.

C. Processing Activities

In the context our contractual relationship, personal data is processed in particular for the following purposes:

1. Data processing for freight-carrier administration

We process your personal data only to the extent necessary to fulfil the stated purpose and where a legal basis exists for doing so. If you do not provide us with your data, it may not be possible to carry out or maintain the freight contract.

a) Scope of the data processing

As part our contractual relationship, we process in particular your name, address, VAT ID number, bank account details (IBAN), position or function, telephone number, email address, CMR insurance policy, licences and other information necessary for the conclusion and/or execution of the contract.

During the contract performance, additional information such as correspondence, delivery details or performance records may be generated.

b) Purpose of the data processing

We process these data to execute and manage our contractual relationship with you.

c) Legal basis of the data processing

The personal data listed under 1.a. is processed on the following legal grounds:

i. **Contract fulfilment:** in fulfilment of our contractual obligations as principal and for the processing of the freight-carrier relationship in accordance with Art 6 (1) (b) GDPR.

ii. **Legal obligations:** as contracting principal, we are legally obliged to process and store personal data within the scope of the relationship. This is done on the basis of Art 6 (1) (c) GDPR.

iii. **Legitimate interests:** insofar as our legitimate interests justify the interference with your right to confidentiality, we process your personal data in accordance with Art 6 (1) (f) GDPR.

You can object to this processing at any time by giving reasons at data-protection@unitcargo.at. We will – after the objection has been made – delete the data immediately, provided that there are no legal retention periods to the contrary.

iv. **Consent:** we may ask you separately in advance for your consent to process your data. The specific data concerned and the purpose of the processing can be found in the consent form.

You can informally withdraw your consent for the future at any time and without giving reasons at data-protection@unitcargo.at. Any processing that has taken place up to this point retains its lawfulness.

v. **Special categories of data:** if we process special categories of data in accordance with Art 9 and 10 GDPR, this is based in particular on Art 9 (2) (a) GDPR, provided you have expressly consented to such processing, as well as on Art 9 (2) (f) GDPR for the

establishment, exercise or defence of legal claims arising from the contractual relationship.

d) Recipients of the personal data

Your personal data will internally be processed by our authorised personnel. External disclosure occurs only:

- where required by law (e.g. tax office, district or municipal authorities),
- to banks for payment transactions, or
- to legal representatives, courts or public prosecutors in connection with legal claims.

If you wish to receive further details regarding the recipients of your personal data, please contact us at data-protection@unitcargo.at.

No data is transferred to third countries.

e) Involvement of service providers

For efficient contract handling, we use service providers (e.g. IT service providers, accounting support) who may have access to your data in the course of their work. They process your data exclusively on our instructions and on the basis of data processing agreements according to Art 28 GDPR.

If you wish to receive more details regarding our service providers, please contact us at data-protection@unitcargo.at.

f) Storage period

We retain your personal data for the duration of our contractual relationship and thereafter for as long as statutory obligations apply or legal claims can be asserted against us.

If you wish to receive further details regarding our storage periods, please contact us at data-protection@unitcargo.at.

g) Further processing for other data processing purposes

Relevant data may also be used for internal contact directories, invoicing or related administrative purposes.

h) Automated individual decision-making

No automated individual decision-making or so-called “profiling” takes place.

2. Data processing for marketing purposes

For representation and marketing purposes, we may take photographs of you as a freight carrier of our company, add brief descriptions and publish them on our online presence, in particular on our website.

a) Scope of the data processing

As part of our marketing communications, we process in particular your name, academic title (if applicable), gender, information about your professional activity and position, photograph and information about the activity shown in the image.

b) Purpose of the data processing

The purpose of the data processing is to enable a simple and straightforward advertising presence through our online platforms, thereby increasing interest in our product portfolio and portraying you as our freight carrier.

c) Legal basis of the data processing

The personal data listed under 2.a is processed on the following legal grounds:

- i. **Legitimate interests:** if our legitimate interests in promoting demand for our services justify the processing for representation purposes to an extent that reasonably outweighs the impact on your right to confidentiality, we process your personal data in accordance with Art 6 (1) (f) GDPR.

You may object to this processing at any time by providing reasons at data-protection@unitcargo.at. Following a successful objection, we will delete the data without delay, unless our legitimate interests outweigh your interest of confidentiality or statutory retention obligations prevent deletion.

- ii. **Consent:** in certain cases, we may ask you separately in advance for your consent. The specific data concerned and the purpose of processing can be found in the consent form.

You can informally withdraw your consent for the future at any time and without giving reasons at data-protection@unitcargo.at. Any processing that has taken place up to this point retains its lawfulness.

- iii. **Contract:** if we have concluded a contract with you regarding the creation of photographs, we process your data on the basis of our contractual obligation pursuant to Art 6 (1) (b) GDPR.

d) Recipients of the personal data

The data is published on the internet as part of our marketing activities and may be transmitted to social media platforms and other marketing service providers.

Please note that some recipients may be located outside the European Economic Area (EEA) in third countries, including the United States. Where we transfer personal data to third countries, we ensure appropriate safeguards are in place in accordance with applicable data protection laws.

If you wish to receive further details regarding the recipients of your personal data, please contact us at data-protection@unitcargo.at.

e) Storage period

We store the data processed on the basis of our legitimate interests until a successful objection is raised or for the duration required by legal obligations. Data processed for marketing purposes is stored as long as the contractual basis exists and as long as claims may be asserted against us.

If you wish to receive further details regarding the recipients of your personal data, please contact us at data-protection@unitcargo.at.

f) Further processing for other data processing purposes

There is no further processing of the personal data listed under 2.a for other purposes.

g) Automated individual decision-making

No automated individual decision-making or so-called “profiling” takes place.

3. Data processing for contact management

We make your professional contact details available within the company to facilitate communication and ensure the efficient organisation of our business operations.

a) Scope of the data processing

As part of our contact management, we process your name, academic title (if applicable), gender as well as your professional email address and (mobile) phone number.

b) Purpose of the data processing

The purpose of the data processing is to enable employees and business partners to contact one another and support smooth business communication and coordination.

c) Legal basis of the data processing

We process the aforementioned data on the basis of our legitimate interest pursuant to Art 6 (1) (f) GDPR in ensuring efficient and prompt business processes.

You may object to this processing at any time by providing reasons at data-protection@unitcargo.at. Following a successful objection, we will delete the data, unless our legitimate interests outweigh your interest of confidentiality or statutory retention obligations prevent deletion.

d) Recipients of the personal data

Your personal data is shared with authorised personnel and external business partners only.

If you wish to receive further details regarding the recipients of your personal data, please contact us at data-protection@unitcargo.at.

No data is transferred to third countries.

e) Involvement of service providers

To ensure efficient contact management, we engage IT service providers who host and maintain our internal databases. They may access your data to perform their contracted services.

If you wish to receive more details regarding our service providers, please contact us at data-protection@unitcargo.at

f) Storage period

We store the data processed on the basis of our legitimate interests until an objection has been raised or as required by legal obligations.

If you wish to receive further details regarding our storage periods, please contact us at data-protection@unitcargo.at.

g) Further processing for other data processing purposes

There is no further processing of the personal data listed under 3.a.

h) Automated individual decision-making

No automated individual decision-making or so-called “profiling” takes place.

D. Your rights as an affected freight carrier

As a data subject of our processing, you may exercise the following rights at any time by contacting data-protection@unitcargo.at.

1. Right of access – Information of the data processed about you, purposes, categories, recipients, storage periods and your rights.
2. Right to rectification – Correction of inaccurate or incomplete data.
3. Right to restriction of processing – Limiting processing in certain cases (e.g., disputed accuracy).
4. Right to data portability – Transfer of provided data in a structured, machine-readable format.
5. Right to erasure – Deletion of your data under the conditions of Art 17 GDPR.
6. Right to object – Object to processing based on legitimate interests.
7. Right to withdraw consent – Withdraw consent at any time without affecting processing before withdrawal.

If you believe that the processing of your data violates your right to confidentiality or otherwise infringes your data protection rights, you may file a complaint with:

Austrian Data Protection Authority

Barichgasse 40-42, 1030 Vienna

This does not affect your right to take legal action before the regional court pursuant to § 29 (2) DSG or to pursue any other legal remedies, such as asserting claims for damages.

Effective as of October 2025